

Web Cam Instructions:

The web camera is a useful tool meant for club members to view current weather conditions, boats, parking, and other activities. It has come to my attention that some members have been experiencing issues connecting to the camera. I have put together some details that will hopefully help.

Current Web Address is 184.70.244.246 Port 80

1) For security reasons:

- a valid Username and Password are required to use the camera which you can obtain from the Office during regular office hours.
- user remote control has been disabled to ensure the camera is always in motion.

2) Understand that the Camera only allows a maximum of 6 user connections at any one time. So PLEASE do not connect to the Webcam and just leave it connected forever. The intent is for members to view the webcam and then disconnect from it so other members can also use it.

3) Understand that in order to use the webcam you may need to install some additional programs on your computer or smart phone. Your Internet Browser Program must have JAVA capability plus be able to run a Microsoft Internet Explorer add-in which will attempt to load the very first time you connect to the camera. For those not using IE this will require downloading and installing IE Tab

Connection Details:

1) The webcam process requires a Microsoft Internet Explorer 32 bit Add-in which is automatically loaded the first time you attempt to connect to the camera. If you are using Firefox, Chrome or Browsers other than IE, then you will need to download and install an IE emulator

- Chrome: <https://chrome.google.com/webstore/detail/empty-title/hehijbfgiekmjfkfjpbkbammjbdenadd>
- Firefox: <https://addons.mozilla.org/en-US/firefox/addon/ie-tab/>
- Other: do a google search with: **IE TAB** plus <**OS**> and or <**Browser**> IE TAB UBUNTU, IE TAB MAC, etc.

2) If you are a Windows 8, Windows 7 or Vista user, you will need to ensure you are using a 32 bit version of Internet Explorer (IE). If you aren't sure which version you are using, look at the IE Help About. IE 64 bit is not supported by the camera software (Confirmed that 32 bit versions 7, 8 and 9) work fine

3) IE 10 no longer has a native 32 bit Version, it also defaults to 64 bit mode when it starts up ... if you have recently purchased a new PC and or upgraded to IE 10 then you may have to force IE 10 in to 32 bit mode ... this is done after going to the screen with the Web Cam Connection Button and pressing F12 ... a new window will open, select Browser Mode, followed by IE 10 Compatibility Mode

4) MAC Users. MAC did at one point provided a Microsoft Internet Explorer Browser, however, this is no longer supported. There is now another solution http://www.downloadcollection.com/dm_netvu_observer.htm

5) Smart Phones Android and iPhone both have an APP called NetVu Free

Confirmed Connections:

I have successfully confirmed that the Web Cam can be viewed using the following devices and software (all connections were made from a Telus Domain) Note: as the Web Cam is hosted from Shaw, my testing should be a worst case scenario in other words, Connecting from Shaw should be little or no issue.

- Smart Phone iPhone NetVu (Install NetVu Free from the APP Store)
- Smart Phone Android NetVu (Install NetVu Free from the App Store)
- IE (32 bit) versions 8, and 9
- IE version 10 (in Compatibility Mode)... Microsoft has done away with the separate 32 and 64 bit variants in version 10 ... I attempted to run NetVu but it returns nothing, this is apparently due to IE 10 defaulting to 64 bit mode ... to force it to use 32 bit mode, go to the Screen that displays the Camera Connection button, then press **F12**, drop down the Browser Mode tab and select IE 10 Compatibility mode, close the window and viola you now have Web Cam in IE 10.
- Latest version of Google Chrome (with IE Tab installed)
The key to this working is to select the IE icon located on the Chrome Title bar when you are on the page that shows the Web Cam Connection Button
- Latest version of FireFox (with IE Tab installed)
The key to this working is to add 184.70.244.246 to the IE Tab Options list found under the Tools menu

Not Confirmed:

- MAC NetVu
- Unix NetVu (Linux, Ubuntu, etc)